Dispatcher
MABAS Alarms

Receiving Request and Paging Alarm
- Acknowledges request for Box Alarm and confirms with the IC the Box Number, Alarm Level Requested, Nature & Location of Incident and Location of Level II Staging.
- Locates Requested Box Alarm Card
- Dispatcher fills in the blanks on the sheet and reviews the card to page the proper departments
- Dispatches Appropriate Local Units on Normal Dispatch Frequency
- Call Adjoining Counties to have resources listed on the card paged (until others are in MABAS)
- Acknowledges Response

Continues to Monitors Incident
- Acknowledge Responding Companies and logs times
- Ensure correct departments are responding with correct apparatus.
- If department responds with wrong equipment – correct situation over the radio.
- Fill-in for unavailable apparatus from next level of alarm.
- Assist IC with notifications and other typical dispatch activities

Striking Out Box Alarm
- When IC determines that the incident is under control and no further equipment will be required he will request that you strike out the alarm.
- Fill out cheat sheet with information.
- MABAS Dispatcher activates MABAS tones on IFERN frequency.
- MABAS Dispatcher announces that the Box Alarm has been struck.

As resources are demobilized and returning
- MABAS Dispatcher continues to monitor IFERN frequency until all mutual aid companies return from the incident and change-of-quarters.
- Companies advise MABAS Dispatcher when they are returning.
- When all mutual aid companies have returned, IFERN frequency is cleared and dispatch operations return to primary frequency.

Communications

- ***Incident Commander, Staging Officer, Incoming Resources, and Dispatch must continuously monitor the IFERN frequency during a MABAS call.***
- Command to Dispatch radio traffic occurs on the IFERN frequency.
- Command to Staging radio traffic occurs on the IFERN frequency.
- Staging to Incoming Resources radio traffic occurs on the IFERN frequency.
- Resources to Local Dispatch occurs on EMR1 or EMR2.
    - (acknowledge, in route, back at station)
- Resources to MABAS Dispatch occurs on IFERN frequency.
    - (in route to staging, arriving at staging, returning to station)
- IC must continuously monitor the primary fireground frequency and IFERN. (Requires multiple Radios)
- Fireground (scene) operations communications occur on Fireground (tactical) frequencies. (Red, White, Blue)