RESOLUTION # 48-2023

Resolution to Return Coronavirus Local Fiscal Recovery Fund (CLFRF) back to Oneida County American Rescue Plan Act (ARPA) Contingency which were previously allocated in Resolution #61-2022 for the purpose of Tourist Rooming House Licensing and Enforcement Infrastructure.

Resolution approved for presentation to the Oneida County Board by the Supervisors of the Administration Committee

Resolved by the Board of Supervisors of Oneida County, Wisconsin:

WHEREAS, The American Rescue Plan Act (ARPA) amends Title VI of the Social Security Act by adding Sections 602 and 603 establishing the Coronavirus Local Fiscal Recovery Fund (CLFRF); and

WHEREAS, Oneida County receives funds through CLFRF to assist the County in responding to the public health emergency or its negative economic impacts; to provide premium pay to eligible workers; to make necessary investments in infrastructure; and/or to provide government services; and

WHEREAS, certain restrictions of the use of these funds are determined by the United States Treasury (UST) Department including the prohibition of depositing the funds into any pension fund; directly or indirectly offsetting tax revenue; and does limit the amount of CLFRF funding to be used for "government services" to a not-to-exceed revenue reduction cap; and

WHEREAS, in order to outsource and expedite the licensing and complaint process to properly regulate tourist rooming in private residences, a request for \$100,000 in CLFRF funds was approved on May 17, 2022; and

WHEREAS, the Planning & Zoning Department and Planning & Development Committee has determined that the outsourced program is not meeting its desired outcome and has submitted notification of contract cancellation; therefore committed but unspent funding will not be needed for this project, and

THEREFORE, BE IT RESOLVED, by the Oneida County Board of Supervisors that \$90,216.00 in CLFRF funds be returned to the ARPA Contingency for future allocation; and

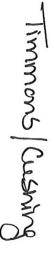
BE IT FURTHER RESOLVED, by the Oneida County Board of Supervisors that by Adoption of this resolution the project / program will be reevaluated annually as part of the budget process to determine need and available funding for future years.

Vote Required: Majority =	2/3 Majority =	3/4 Majority =	
The County Board has the legal authors the Corporation Counsel,	pority to adopt: Yes	No, Date:	as reviewed

50 51	Approved for presentation to the County Board by the Administration Committee this 10 th day of April, 2023.
52 53	Consent Agenda Item:X_YESNO
53 54 55 56 57 58 59 60 61 62 63 64 65	Offered and passage moved by: Supervisor Supervisor
67 68	Ayes
69 70	Nays
71 72	Absent
73 74	Abstain
75 76	X Adopted
77 78 79	by the County Board of Supervisors this this 18 th day of April, 2023.
80 81 82 83	Tracy Hartman, County Clerk Scott Holewinski, County Board Chair

Consent Agenda

Supervisors	AYE	NAY	ABS	ABSTAIN
Almekinder	×			
Winkler	×			
Cushing	×			
Schultz	×			
Fisher	×			
Rio	ャ			8
Ryden	X			
Kelly	×			
Schreier	×			
Jensen	×			
Timmons	×			
Fried	×			
Sorgel	×			
Newman	×			
Oettinger	×			
Briggs	۲,			
Harris	×			
Showalter	×			
Condado	×			
Roach	×			
Holewinski	×			
TOTALS	<u>බ</u>			
TAGS				



Resolution # 40 - 2023: Offered by the Supervisors of the Land Records Committee to convey excess county lands LR-386-11 to Joseph P. Schachinger and Town of Little Rice.

Resolution # 41 - 2023: Offered by the Supervisors of the Land Records Committee to convey tax foreclosed property PL-458-100 to Jerome M. Hribar.

Resolution # 42 – 2023: Offered by the Supervisors of the Land Records Committee to convey excess county lands PL-145-6 to Amy Ruth Steele.

Resolution # 43 – 2023: Offered by the Supervisors of the Land Records Committee to convey excess county lands MI-2330-5 to Danielle A. Kloes and Bonita L. Kloes-Peters.

Resolution # 44 – 2023: Offered by the Supervisors of the Public Works Committee designating the week of April 17 through April 21, 2023 as Work Zone Awareness Week in Oneida County.

Resolution # 45 – 2023: Offered by the Supervisors of the Administration Committee proclaiming April 2023 at Fair Housing Month.

Resolution # 46 – 2023/Ordinance Amendment # 03 – 2023: Offered by the Supervisors of the Administration Committee to amend Section 3.09 Purchasing of the Oneida County Code to reflect procedural improvements to purchasing and vendor payment processes.

Resolution # 47 – 2023/Ordinance Amendment # 04 – 2023:
Offered by the Supervisors of the Administration Committee to amend Section 3.11 Budget Responsibility of the Oneida County Code to enhance budgetary reporting and controls.
Resolution # 48 – 2023: Offered by the Supervisors of the Administration Committee to Return Coronavirus Local Fiscal Recovery Fund (CLFRF) back to Oneida County American Rescue Plan Act (ARPA) Contingency which were previously allocated in Resolution #61-2022 for the purpose of Tourist Rooming House Licensing and Enforcement Infrastructure.

ONEIDA COUNTY PLANNING & ZONING DEPARTMENT

Courthouse Building

1 South Oneida Avenue, P.O. Box 400

Rhinelander, WI 54501 Phone: (715)369-6130

Fax: (15)369-6268 Email: zoning@co.oneida.wi.us Minocqua Branch Office

415 Menominee Street, P.O. Box 624

Minocqua, WI 54548 Phone: (715)369-6219

河 Fax: (715)358-3276 Email: zoning@co.oneida.wi.us

Memorandum

To:

Planning and Development Committee

From:

Karl Jennrich, Planning and Zoning Director

Date:

March 23, 2023

Re:

Granicus Contract

For many years, Oneida County has regulated short-term rentals through the Oneida County Zoning and Shoreland Protection Ordinance. On September 21, 2017, Governor Scott Walker signed 2017 Wisconsin Act 59. One component of that Bill changed language in the Wisconsin state statute that pertains to a local governments' ability to regulate tourist rooming houses on a short-term basis. A tourist rooming house (TRH) is defined as "Any lodging, place, tourist cabin, or cottage where sleeping accommodations are offered for pay to tourist or transients, or to persons who stay or intend to stay for thirty (30) days or less." The law is now written in Wis. Stat. § 66.1014 as, "Limits on residential dwelling rental prohibited." Wis. Stat. § 66.1014(2)(a) subject to par. (d), a political subdivision may not enact or enforce an ordinance that prohibits the rental of a residential dwelling for seven (7) consecutive days or longer.

The Planning and Development Committee discussed 2017 Wisconsin Act 59 and based on input from the public and the towns within Oneida County, the committee developed the Ordinance 9.58 Tourist Rooming House. That Ordinance became effective June 26, 2019. As part of that regulation, the department requires an administrative review permit and the Ordinance limits the minimum length of stay in various zoning districts.

On March 29, 2021, Oneida County signed a contract with Granicus in the amount \$14,987.38 to retain Granicus to implement one module called "Address Identification". That money was allocated to be paid within the Oneida County Planning and Development Committee's budget.

After the adoption of the Ordinance, the Oneida County Board of Supervisors created the Tourist Rooming House Operation Task Force on November 9, 2021 through Resolution #120-2021. This group consisted of members from Oneida County Board of Supervisors and staff from Oneida County Corporation Counsel, the Oneida County Planning and Zoning Department, and the Oneida County Health Department.

The committee did meet five times and provided a final report to the Oneida County Board of Supervisors on February 22, 2022. As part of the report, the Tourist Rooming House Operation Task Force recommended working with Granicus to implement three (3) additional modules referred to as "24/7 Hotline", "Mobile Permitting & Registration", and "Compliance Monitoring" in the amount of \$14,041.14. At a prorated cost, the additional three (3) modules

costed \$9,784.08 and those monies were funded from The American Rescue Plan Act (ARPA). The department had already entered into a contract on March 29, 2022 to implement Address Identification for \$14,987.38.

The contract for the additional modules was signed on July 28, 2022. The department had initial contact from Granicus representatives on August 18, 2022 and met approximately 15 times in an effort to implement the additional modules. As of today's date, none of the additional three modules have been implemented.

The current contract for all of the Granicus modules expires on March 28, 2023. The Oneida County Planning and Development Committee needs to make a decision whether or not to renew the contract with Granicus at a total cost of \$29,028.52 for all four (4) modules. Below is a list of Planning and Zoning Administrative Review Permits for Tourist Rooming Houses since 2018:

Permits Revenue (approximate: does not include after-the-fact fees (ATF))

- 2018 37: \$ 9,250
- 2019 41: \$10,250
- 2020 56: \$ 14,000
- 2021 110: \$27,250 (plus 3 occupancy revisions/POWTS updates changed occupancy)
- 2022 121: \$30,250 (plus 5 occupancy revisions/POWTS updates changed occupancy)
- <u>2023 17</u>: <u>\$ 4,250</u> (to date, and 10 pending review/approval) Totals: 382 \$ 95,250

Note: Major enforcement on TRH's without permits utilizing Granicus Address Identification started in 2021.

The enclosed document lists technical issues that staff have encountered with the implementation of both Address Identification and the additional modules, which are the 24/7 Hotline, Mobile Permitting & Registration, and Compliance Monitoring. At this time, staff involved with the implementations of the additional modules cannot recommend renewing the contract with Granicus. Oneida County may want to consider utilizing the Address Identification in the future. Also, the committee and department should evaluate staffing for tourist rooming house administration and enforcement as new staff becomes trained.

I do want to sincerely thank both the Planning and Development Committee and the Oneida County Board of Supervisors for providing financial resources and tools in an attempt to help the department.

Issues with using Granicus Address Identification

12/12/22 - A non-compliant report was downloaded from the Granicus platform. The report identified 271 non-compliant properties. Granicus only monitors the existence of a permit. It cannot identify if a property is compliant with the length of stay, occupancy conditions of our permits or if the property has been sold making the non-transferrable permit invalid. Staff went line by line analyzing the data in that report to identify which properties had TRH permits and which didn't require a permit. These were our findings:

- Only 32 of the 271 properties Granicus identified as non-compliant are in violation of the permit requirement.
- 96 of the 271 properties on the Granicus report have obtained TRH permits from Planning & Zoning and should not be included in the report.
- 142 of the 271 properties fall into categories that do not require a TRH permit. These are unzoned
 areas, properties within the City of Rhinelander, pre-existing OCHD licensed, and existing resort
 properties that do not require TRH permits.
- On 01/10/2023 the department provided Granicus with our data analysis of the non-conforming report.
- In a meeting Granicus told us with our data analysis they would be able to re-categorize the 142
 properties that didn't require permits to indicate a permit was not needed. This would remove those
 properties from the Granicus non-compliant report. They didn't provide an explanation for the 96
 properties that had permits.

3/3/23 - A non-compliant report was downloaded from the Granicus platform to see if any progress had been made. The report identified 298 non-compliant properties. Staff went line by line analyzing the data in that report. The data analysis identified even greater inaccuracies:

- Only 30 of the 298 properties Granicus identified as non-compliant are in violation of the permit requirement.
- 107 of the 298 properties on the Granicus report have obtained TRH permits from Planning & Zoning and should not be included in the report.
- 160 of the 298 properties fall into categories that do not require a TRH permit. These are unzoned areas, properties within the City of Rhinelander, pre-existing OCHD licensed, and existing resort properties that do not require TRH permits.

Potential Issues with using Granicus Mobile Permitting

- Granicus cannot identify if a property is compliant with the length of stay, occupancy conditions
 of our permits or if the property has been sold making the non-transferrable permit invalid.
- The intended use of Granicus mobile permitting is to collect the most basic information about the
 property and to collect tax revenue. Granicus can provide us with nothing more than a record of
 properties that are renting.
- We would not have an Ascent record of intended use of the property, no floor plans, plot plans, resident agent information etc. thus preventing us from reviewing and being able to enforce POWTS compliance, ample parking and occupancy etc.
- If we were to decide to discontinue using Granicus in the future we would not have access to the data we stored in the Granicus platform.
- The mobile permitting will create more work while complicating the process with several points of
 contact, automatic emails from Granicus that are not individualized to an applicant's circumstances
 or unique property.
- It will be inefficient for us to use two different software programs. Ascent is better designed to assist us with permitting and data collection.
- Applicants using Granicus mobile permitting will not complete our permit application on the Granicus site but answer a series of questions onscreen.
- Most of the applications we receive require some kind or revision. Being required to provide an
 answer to every question in order to complete the online application in Granicus isn't going to

change this. Applicants will be able to provide incorrect answers just to finish the online application. Staff will somehow have to extract the information Granicus supplies in the resulting spreadsheet format and then communicate with the applicant to get revisions. We will have to alter the answers in the spreadsheet to have an accurate permit record. Essentially we will be altering their application, something we don't do.

- On the Granicus platform applicants will be asked to upload site plans and floor plans. Many times when applicants try to email their site plans or floor plans to us they send a picture of the page that they've taken with their phone. The resulting images are often dark, blurry, oddly sized and illegible especially after we have to print them and then scan them to the permit record. Uploads attached to the Granicus collected information will be provided the same way rendering some applications incomplete and unusable.
- As the owner/agent fills in the information using Granicus there won't be a way to collect signatures from the Resident Agent accepting their designation.
- The information Granicus gathers from applicants will be in a spreadsheet for our review. We won't
 have any tangible permit application to send to the Towns for their review and comment. Sending
 the towns a spreadsheet and poor quality image attachments will be confusing and frustrating for
 them to decipher.
- We won't have an application to scan or save as a record of the permit when we issue the permit in Ascent.
- As staff we pride ourselves on providing exceptional customer service to our residents. We will
 lose our ability to be the single point of contact to our applicants and provide the individualized,
 personal assistance they expect from us.
- Reinventing how we do business to use a platform that doesn't do what we need it to and having to manipulate their inaccurate data is counterproductive.
- Not all applicants will want to or have the ability to use Granicus for their applications.
- Our current process is efficient, it works for us and the Towns. There are always improvements to be made and ways to streamline our processes but Granicus is not the solution.

Potential Issues with Compliance Monitoring

- A letter can't be sent to a property that is listed as "compliant" in Granicus. We could not send
 letters to properties that have permits and are identified as "compliant" even if we saw a violation.
- We can't edit our letter templates in Granicus. This means that we can't add in the occupancy or length of stay in any of our templates.
- We won't be able to edit letters to add a copy of the town or district supervisors at the bottom of the page.
- We don't have control over the letters at all. We click a box and the letter(s) are released to the Granicus staff to mail.
- Once we send one type of letter Granicus will not let us send that type of letter to the same property
 owner again. This would mean that once we've used a template that template can't be used for that
 property again. If multiple violation letters with the same template were needed we couldn't do
 that.

Potential Issues with using Granicus 24 Hour Hotline

- A call to the 24 hour hotline simply gathers information through a series of prompts. If a complaint is received through Granicus online the complainant can attach pictures and video with their complaint. A synopsis of the information is sent in a text to the resident agent. We mentioned that we weren't sure that all of the resident agent phone numbers could receive text. We asked if a text didn't go through would the system then make a phone call. They didn't think that was possible.
- 24 hour hotline does nothing to resolve any immediate issues but just sends the information to the
 resident agent. A record is then made in the Granicus platform for us to follow up on. Our concern
 is that immediate concerns such as noise aren't ours to remedy. The complainant should call the
 local authorities not report it to Granicus.

RESOLUTION # 61-2023

Resolution to Request Coronavirus Local Fiscal Recovery Fund (CLFRF) allocated to Oneida County through the American Rescue Plan Act (ARPA) for the Purpose of Tourist Rooming House Licensing and Enforcement Infrastructure.

Resolution approved for presentation to the Oneida County Board by the Supervisors of the Administration Committee

Resolved by the Board of Supervisors of Oneida County, Wisconsin:

WHEREAS, The American Rescue Plan Act (ARPA) amends Title VI of the Social Security Act by adding Sections 602 and 603 establishing the Coronavirus Local Fiscal Recovery Fund (CLFRF); and

WHEREAS, Oneida County receives funds through CLFRF to assist the County in responding to the public health emergency or its negative economic impacts; to provide premium pay to eligible workers; to make necessary investments in infrastructure; and/or to provide government services; and

WHEREAS, certain restrictions of the use of these funds are determined by the United States Treasury (UST) Department including the prohibition of depositing the funds into any pension fund; directly or indirectly offsetting tax revenue; and does limit the amount of CLFRF funding to be used for "government services" to a not-to-exceed revenue reduction cap; and

WHEREAS, the County established the Funding Opportunities Committee (FOC) to provide direction and guidance on the use of the CLFRF; and

WHEREAS, the FOC developed an Oneida County Relief Funding Plan dated September 27, 2021 which ranked certain requests as "high" indicating the project or program resolves long-term, pressing issues; and / or addresses serious health and public safety risks; and / or has a widespread impact; and / or addresses a financial burden on the County; and / or has well-defined ancillary benefits; and

WHEREAS, the FOC, after thoughtful consideration of USTD regulations, further recommends County program funding thresholds by CLFRF category as follows: Public Health / Economic Development \$2,000,000; Premium Pay \$0; Infrastructure \$1,700,000; Government Services \$3,000,000; and Contingency of \$200,000; and

WHEREAS, due to the administrative burden of tracking and reporting expenditures under the program only those projects or programs with an aggregate value over a three-year period of \$100,000 are considered; and

WHEREAS, only those projects or programs which are "shovel-ready" or set to commence, if funded, upon approval of this Resolution are entertained at this stage to ensure UST requirements of funding obligation no later than December 31, 2024 and fully expended by December 31, 2026; and

WHEREAS, The FOC ranks the tourist rooming house licensing and enforcement as a high priority for Relief Funding and recommends it's funding under the Infrastructure category; and

WHEREAS, the goal of the project would be to outsource and expedite the licensing and complaint process to properly regulate tourist rooming in private residences, making sure residences are properly permitted, including proper sanitary systems, as well as fire and other health and safety requirements based on permitted occupancy, and the cost of the projects would be approximately \$100,000 over a three (3) year period which includes approximately \$15,000 for the first year and \$30,000 per year for the next two (2) years to hire compliance monitoring company and if needed \$25,000 to hire a limited term employee to assist in monitoring, enforcement and permitting, and

WHEREAS, the Funding Opportunities Committee and the Planning and Development Committee is in agreement and recommends this project / program be funded using CLFRF funds; and

THEREFORE, BE IT RESOLVED, by the Oneida County Board of Supervisors that effective on May 17, 2022, this project / program be funded using CLFRF funds; and

BE IT FURTHER RESOLVED, by the Oneida County Board of Supervisors that by Adoption of this resolution the project / program will be reevaluated annually as part of the budget process to determine need and available funding for future years.

Vote Required: Majority = 2/3 Majority = 3/4 Majority =
The County Board has the legal authority to adopt: Yes No as reviewed by the Corporation Counsel,, Date:
Approved for presentation to the County Board by the Planning and Development Committee this 4th day of May, 2022.
Consent Agenda Item:YESV_NO
Offered and passage moved by: Supervisor Supervisor
Sex Cushing

98	AL Ayes	
99 100	Nays	
101 102	Absent	
103 104 105	X _Abstain	
106 107	Adopted	
108 109	by the County Board of Supervisors th	is 17 th day of May, 2022.
110 111	Defeated	1-110 1
112 113	Tracy Hartman, County Clerk	Scott Holewinski, County Board Chair
LIJ	ready riantingin, obtainly ofcire	ocole Holewillski, County Board Chair

Resolution: 61-2022

Supervisors	AYE	NAY	ABS	ABSTAIN
King	×			
Thome	×			
Timmons	×			
Roach	×			
Briggs	×			
Cushing	×			
Sorgel	×			
Winkler	×			
Schultz	X			
Fisher	X			
Kelly	×			
Oettinger	×			
Newman	×			
Schreier	X			
Fried	×			
Harris	×			
Almekinder	×			
Condado	×			
Ryden	×			
Río	×			
Holewinski	×			
TOTALS	21			
TAGS				

Resolution # 61 – 2022: Resolution offered by the Supervisors of the Administration Committee to request Coronavirus Local Fiscal Recovery Fund (CLFRF) allocated to Oneida County through the American Rescue Plan Act (ARPA) for the purpose of Tourist Rooming House Licensing and Enforcement Infrastructure.



Oncida County Administration Committee Relief Funding Fiscal Impact Form

American Rescue Plan Coronavirus State and Local Fiscal Recovery Fund (SLFRF)

	Project Overview	
 Project Title	Tourist Rooming House Licensing and Enforcement	
County Department(s)	Planning and Zoning	
Project Manager(s)	Karl Jennrich-Director	

 Category	Overview
SLFRF Use of Funds Category	Infrastructure
Select Public Health / Economic Impact Sub-Category -:	Expenses to improve efficacy of public health or economic
Beset Fubite Seattly Evolutile Supple out Caregory	relief programs

Please provide a detailed explanation of the project including estimated timeline. If applicable attach bid or proposal to this form.

The increase in short-term, vacation rentals is overlaoding private spetic systems on lakes and waterways in Oneida County. There are significant, countywide concerns regarding water pollution however the the County's Planning and Zoning and Public Health Departments cannot keep up with the demands and complaints. The Planning and Zoning Department would be hiring and outside compliance monitoring firm to identify short term rentals, offer mobile permitting of short term rentals, monitoring complaince with issued permits and accepting complaints 24/7. The funds would also provide 25K for a limited term employee if needed. The funding would cover the costs for three (3) years. Granicus proposal is included along with fiscal impact for a limited term employee.

Describe how this project resolves long-term, pressing issue; addresses serious healtlypublic safety risk; has a widespread impact; addresses financial burden on County; and/or has well-defined ancillary benefits.

The goal of this project would be to outsource and expidite the licensing and complaint process to properly regulate tourist rooming in private residences, making sure residences are properlty permitteed, including proper sanitary systems as well as fire and other health and safety requirements based on permitted occupancy. By identifying and bringing short term rentals into compliance they would be permitted by the Zoning Department, licensed and inspected by the Health Department, obtain fire inspections, register and pay state and county sales tax and local room tax.

Year	SLFRF Funding	Other Funding Source	Total Funding Required	
2022	\$ 30,000.00	\$ -	\$ 30,000.00	
2023	\$ 30,000.00	\$ -	\$ 30,000.00	
2024	\$ 40,000.00	\$ -	\$ 40,000.00	
TOTAL	\$ 100,000.00	\$ -	\$ 100,000.00	

Please use this space for additional information or narrative.

The cost of Granicus would be 15k for the first year and 30k for each of the next 2 years. An additional 25k is allocated for a limited term employee.

	TO BE COMPLETED BY FIN	ANCE, BUDGET TRANSFER INFORMATIO	N
Description	Budget Code	Amount	
FROM			
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то			
1			



ONEIDA COUNTY FISCAL IMPACT 2022

Proposed

Title Salary Schedule Hourly Rate Annual Hours	Project Lea LTE \$	der LTE 18.52 450
Estimated Amounts		
Wages	\$	8,334
FICA & Medicare		638
Retirement		-
Health Insurance		~
Life Insurance		-
Income Continuation Ins.*		-
Workers Comp Ins.		13
Total Wage & Fringe	<u>\$</u>	8,984

To assist with tourist rooming house program. Assumed at high end per hour, and maximum LTE hours per LRES Director authority.

^{*} Currently no employer cost associated with ICI.

1D#		Balance Sheet, Govern	
101.161100 Inventory	7,112		
101.162200 Prepaid Expenses	204,772		
101.162202 Postage Meter	11,676		
Inventory & Prepaid	223,560	223560	
101.171300 Adv to Transit Commission	50,000		
101.172100 Notes & Loans Receivable	73,422		
	123,422		
Deferred inflow of resources			
Deferred inflow of resources			
101.261100 Deferred Tax Rolls	(13,413,078)	13413078	
101.261200 Deferred Revenue	(73,422)	73422	
101.263100 Adv. State Aid Collection	(296,437)	296469	
101.264340 Circuit Court Deferred Revenue	(466,390)	2	
	(1.00)000)	-	
	(14,249,328)	13782971	
		\	

Supervisors	AYE	NAY	ABS	ABSTAIN
Rio	×			
Condado	×			
Newman	×			
Schreier	X			
Timmons	ΙX			
Winkler	X			
Harris	X			
Oettinger	X			
Briggs]X			
Fried	X			
King	X			
Almekinder	X			
Cushing	X			
Ryden	X			
Schultz	X			
Fisher	X			
Roach	X			
Sorgel	X			
Kelly	×			
Thome	X			
Hofewinski	×			
TOTALS	21			
TAGS				

Motion by Timmons to amend the resolution to remove the last page of the resolution.

Seconded by Thome

Tina Smigielski

Subject:

FW: Oneida / Granicus Weekly Check In 3/28/23

From: Karl Jennrich

Sent: Thursday, March 30, 2023 9:13 AM

To: 'Kristen Murphy' < kristen.murphy@granicus.com >

Cc: Scott Ridderbusch <sridderbusch@co.oneida.wi.us>; Denise Hoppe <dhoppe@co.oneida.wi.us>; Carla Blankenship

<cblankenship@co.oneida.wi.us>

Subject: RE: Oneida / Granicus Weekly Check In 3/28/23

Kristen:

I discussed the contract that Oneida County has with Granicus, STR Compliance at the March 29, 2023 Planning and Development Committee, the department's oversight committee. Pursuant to contract terms, the contract for all four modules expired March 28, 2023. The committee voted not to renew the contract. Oneida County does not bring in enough revenue to offset the cost of the service. I want to thank you and your team for implementing the Address Identification program and attempting to implement the other 3 modules. Please forward this email to whomever needs this information. If there is anything else you need from me do not hesitate to call or email. Karl

Karl Jennrich
Oneida County Conservation, Planning and Zoning Director
P.O. Box 400
Courthouse
Rhinelander, WI 54501
715-369-6176
kjennrich@co.oneida.wi.us

From: Kristen Murphy < kristen.murphy@granicus.com >

Sent: Wednesday, March 29, 2023 12:17 PM

To: Scott Ridderbusch <sridderbusch@co.oneida.wi.us>; Denise Hoppe <dhoppe@co.oneida.wi.us>; Karl Jennrich

<kjennrich@co.oneida.wi.us>; Carla Blankenship <cblankenship@co.oneida.wi.us>

Subject: Re: Oneida / Granicus Weekly Check In 3/28/23

HI Oneida Team -

Attached is the workflow of the Hotline for your review.

- Configurable/optional spots are shown in red.
- In one case, there is a configurable part that has a default noted in a green box. If you don't choose something there, the default will be implemented.

I'm determining a better strategy on letters and will have an update by our next meeting.

Karl - Let me know what is decided today. If I don't hear from you I will reach out.

Kristen Murphy

Manager, Project Management & Business Analysis E: kristen.murphy@granicus.com | C: 901-671-8026



Granicus is a global company and as such you may find that you receive an email from me outside of your normal working hours. I value work/life balance and want to be respectful of your time. Please note that there is no expectation to respond outside of your regular working hours. Thank you for being a valued partner!

From: Kristen Murphy

Sent: Tuesday, January 3, 2023 4:24 PM

To: sridderbusch@co.oneida.wi.us <sridderbusch@co.oneida.wi.us>; Denise Hoppe <dhoppe@co.oneida.wi.us>; Karl

Jennrich < kjennrich@co.oneida.wi.us >; Carla Blankenship < cblankenship@co.oneida.wi.us >

Subject: Oneida / Granicus Weekly Check In

When: Tuesday, March 28, 2023 2:05 PM-2:45 PM.

Where:

Microsoft Teams meeting

Join on your computer, mobile app or room device

Click here to join the meeting

Meeting ID: 278 479 351 467

Passcode: vr9eGy

Download Teams | Join on the web

Learn More | Meeting options