

NOTICE OF MEETING

COMMITTEE: Aging & Disability Resource Center (ADRC) Committee
PLACE: Oneida County Courthouse, County Board Room, 1 S. Oneida Street,
Rhineland, WI
DATE: Monday, February 23, 2026
TIME: 9:00 a.m.

Zoom is being offered as a convenience for this meeting. If Zoom functionality drops, the meeting will continue in-person at the location listed above subject to committee quorum.

Call in information: Phone Number (312) 626-6799 Meeting ID 878 7794 4527 Passcode 454827
<https://us06web.zoom.us/j/87877944527?pwd=QTQ5ilD8wNtp2OFIwKYlu81dDhKnr5.1>

It is possible that a quorum of County Board members will be at this meeting to gather information about a subject over which they have decision-making responsibility. This constitutes a meeting of the County Board pursuant to State ex rel. Badke v. Village Board of Greendale, 173 Wis. 2d 553, 494 N.W.2d 408 (1993), and must be noticed as such, although the County Board will not take any formal actions at this meeting. It is also possible that there may be quorums of other County Board Committees present, although those committees will not take any formal action at this meeting.

Agenda

All agenda items assumed to be discussion/decision items

AGENDA:

1. Call the Meeting to Order

2. Approve Agenda for Today's Meeting

3. Public Comment/Communication

4. Approve Minutes From the January 26, 2026 Meeting

5. Northwoods Transit Connections Update

6. Digital Media Discussion

7. Discussion of Use of \$20,000 Donation Previously Received from Eugene J. Step

8. Approval For Use of Donation Funds

9. Manager Update

10. Staffing Update

11. Financial/Statistical Reports

12. Future Agenda Topics

13. Public Comment

14. Adjournment

NOTICE OF POSTING

TIME: 12:00 p.m.

DATE: February 17, 2026

PLACE: Courthouse Bulletin Board

TED CUSHING, CHAIRMAN

Notice posted by Dana Gray, Human Service Aide. Additional information on a specific agenda item may be obtained by contacting the person who posted this notice at 715-369-6170.

NEWS MEDIA NOTIFIED BY EMAIL

DATE: 2-17-2026

TIME 12:00 p.m.

Northwoods River News

Lakeland Times

Star Journal

Tomahawk Leader

WHDG Radio Station

News WJFW Channel 12

WXPR Radio Station

WPEG.net Television Network

WSAW

Vilas County News Review

Notice is hereby further given that pursuant to the American with Disabilities Act reasonable accommodations will be provided for qualified individuals with disabilities upon request. Please call County Clerk at 715-369-6144 with specific information on your request allowing adequate time to respond to your request.

Compliance checklist with the Wisconsin Open Meeting Law.

governmental body must be given.

be held prior to final action being taken and of any meeting at which final action is taken. The person under consideration must be advised of his/her right that the evidentiary hearing be held in open session and the notice of the meeting must state the same. Sec. 19.85(1)(b)

GENERAL REQUIREMENTS:

Must be held in a location which is reasonably accessible to the public.

2. Must be open to all members of the public unless the law specifically provides otherwise.

EXEMPTIONS FOR COMMITTEES & SUBUNITS

Legally constituted sub-units of a parent governmental body may conduct a meeting during the recess or immediately after the lawful setting to act or deliberate upon the subject which was the subject of the meeting, provided the presiding officer publicly announces the time, place and subject matter of the sub-unit meeting in advance of the meeting of the parent governmental body.

3. Considering employment, promotion, compensation or performance evaluation data of any public employee over which this body has jurisdiction or responsibility. Sec. 19.85(1)(c)

4. Considering strategy for crime detection or prevention. Sec. 19.85(1)(d)

NOTICE REQUIREMENTS:

1. In addition to any requirements set forth below, notice must also be in compliance with any other specific statute.

2. Chief presiding officer or his/her designee must give notice to the official newspaper and to any members of the news media likely to give notice to the public.

PROCEDURE FOR GOING INTO CLOSED SESSION:

1. Motion must be made, seconded and carried by roll call majority vote and recorded in the minutes.

2. If motion is carried, chief presiding officer must advise those attending the meeting of the nature of the business to be conducted in the closed session, and the specific statutory exemption under which the closed session is authorized.

5. Deliberating or negotiating the purchase of public properties, the investing of public funds, or conducting other specified public business whenever competitive or bargaining reasons require a closed session. Sec. 19.85(1)(e)

6. Considering financial, medical, social or personal histories or disciplinary data of specific person, preliminary consideration of specific personnel problems or the investigation of specific charges, which, if discussed in public, would likely have a substantial adverse effect on the reputation of the person referred to in such data. Sec. 19.85(1)(f), except where paragraph 2 applies.

MANNER OF NOTICE:

Date, time, place and subject matter, including subject matter to be considered in a closed session, must be provided in a manner and form reasonably likely to apprise members of the public and news media.

TIME FOR NOTICE:

1. Normally, a minimum of 24 hours prior to the commencement of the meeting.

2. No less than 2 hours prior to the meeting if the presiding officer establishes there is good cause that such notice is impossible or impractical.

3. Separate notice for each meeting of the

SYNOPSIS OF STATUTORY EXEMPTIONS UNDER WHICH CLOSED SESSIONS ARE PERMITTED:

1. Concerning a case which was the subject of a Judicial or quasi-judicial trial before this governmental body. Sec. 19.85(1)(a)

2. Considering dismissal, demotion or discipline of any public employee or the investigation of charges against such person and the taking of formal action on any such matter; provided that the person is given actual notice of any evidentiary hearing which may

7. Conferring with legal counsel concerning strategy to be adopted by the governmental body with respect to litigation in which it is or is likely to become involved. Sec. 19.85(1)(g)

8. Considering a request for advice from any applicable ethics board. Sec. 19.85(1)(h)

PLEASE REFER TO CURRENT STATUTE SECTION 19.85 FOR FULL TEXT

CLOSED SESSION RESTRICTIONS:

1. Must convene in open session before going into closed session.
2. May not convene in open session, then convene in closed session and thereafter reconvene in open session within twelve hours unless proper notice of this sequence was given at the same time and in the same manner as the original open meeting.
3. Final approval or ratification of a collective bargaining agreement may not be given in closed session.
4. No business may be taken up at any closed session except that which relates to matters contained in the chief presiding officer's announcement of the closed session.
5. In order for a meeting to be closed under Section 19.85(1)(f) at least one committee member would have to have actual knowledge of information which he or she reasonably believes would be likely to have a substantial adverse effect upon the reputation

involved and there must be a probability that such information would be divulged.

Thereafter, only that portion of the meeting where such information would be discussed can be closed. The balance of that agenda item must be held in open session.

BALLOTS, VOTES AND RECORDS:

1. Secret ballot is not permitted except for the election of officers of the body or unless otherwise permitted by specific statutes.
2. Except as permitted above, any member may require that the vote of each member be ascertained and recorded.
3. Motions and roll call votes must be preserved in the record and be available for public inspection.

USE OF RECORDING EQUIPMENT:

The meeting may be recorded, filmed, or photographed, provided that it does not interfere with

the conduct of the meeting or the rights of the participants.

LEGAL INTERPRETATION:

1. The Wisconsin Attorney General will give advice concerning the applicability or clarification of the Open Meeting Law upon request.
2. The municipal attorney will give advice concerning the applicability or clarification of the Open Meeting Law upon request.

PENALTY:

Upon conviction, any member of a governmental body who knowingly attends a meeting held in violation of Subchapter IV, Chapter 19, Wisconsin Statutes, or who otherwise violates the said law shall be subject to forfeiture of not less than \$25.00 nor more than \$300.00 for each violation.

**Prepared by Oneida County Corporation Counsel
Office - 5/16/96**

**ADRC COMMITTEE MEETING
MINUTES
January 26, 2026**

COMMITTEE MEMBERS PRESENT: Mr. Ted Cushing, Chairman, Mr. Russ Fisher Vice-Chairman (Zoom), Ms. Debbie Condado (Zoom), Ms. Melanie Fralick, Ms. Linnaea Newman, and Mr. James Unger

EXCUSED: Ms. Rita Mahner, Ms. Kathy Paul, and Ms. Joan Hauer

STAFF PRESENT: Ms. Beth Hoerchler, Ms. Mya Olkowski, Ms. Carrie Mikalauski

OTHERS PRESENT: Ms. Barb Newman

- 1. Call to Order:** Mr. Ted Cushing called the meeting to order at 9:00 a.m. in the Balsam Room at the Aging and Disability Resource Center. The meeting has been properly posted in accordance with the Wisconsin Open Meeting Law and the facility is handicap accessible.
- 2. Approve Agenda for Today's Meeting:** Motion by Ms. Linnaea Newman, seconded by Mr. Jim Unger, to approve today's agenda with the order of items at the Chair's discretion. All ayes, motion carried.
- 3. Public Comment/Communication:** None.
- 4. Approve Minutes from the December 22, 2025 Meeting:** Motion by Mr. Jim Unger, seconded by Ms. Melanie Fralick to approve December 22, 2025 ADRC Committee minutes as presented. All ayes; motion carried.
- 5. Northwoods Transit Connections Update:** Ms. Barb Newman reported the ridership was down in December and up so far in January. There was an 8% increase in ridership for 2025. Still working on request for quote from a surveyor. May need to send it out again as this is not a great time of year to be requesting quotes. We currently are fully staffed.

- 6. Approval for Updated Building Use Policy:** This policy was sent to Buildings and Grounds to have them give input for mainly the kitchen rental and security deposit. Pricings are in the packet. Motion by Ms. Melanie Fralick, second by Ms. Linnaea Newman. All ayes, motion carries.
- 7. Digital Media Consult:** Mr. Luke Ring, Intern from Cedarville University, who's studying Strategic Communications, gave his analysis on our digital footprint, which is included for your information.
- 8. Manager Update:** Ms. Mya Olkowski reported that the next two meetings will be in the County Board Room due to taxes being done at the ADRC.

Began the process to seek approval of holding a fall widow event at the ADRC. Buildings and Grounds Committee has this on their agenda for February 2, 2026.

Just last week we were notified GWAAR was given a donation that will go toward the Senior Nutrition Program. This needs to be used to increase ADRC Nutrition services instead of being used for current operations. This may help with adding Friday meals back to Rhinelander and Woodruff. This will be available over the next two years.

We should hear soon regarding the federal funding for the Older American Act.

- 9. Staffing Update:** Ms. Beth Hoerchler reported on the current Agency Updates regarding Vacancy and Recruitment, which is attached to the agenda. We currently only have one opening at this time and second interviews are being conducted for that position. Ms. Beth Hoerchler reported some agency "Good News" that is found in the packet.

10. Financial & Statistical Reports: It was noted by Mr. Ted Cushing that the 2025 Financial Reports were received as an attachment to the agenda. Ms. Mya Olkowski noted that we have not seen an increase in donation since we increased the suggested cost of meals.

11. Resolution to accept \$5,000 Donation from St. Matthias Thrift Shop for the ADRC Senior Nutrition Program. Mr. Unger motioned to accept the \$5,000 donation from St. Matthias Thrift Shop for the ADRC Senior Nutrition Program, Ms. Melanie Fralick seconded. All Ayes, motion carried to be sent to County Board for approval.

12. Future Agenda Topics: Members should contact Ms. Mya Olkowski or Mr. Ted Cushing if they would like something placed on the agenda. The next meeting will be held on Monday, February 23, 2026 at 9:00 a.m. at the County Board Room located in the Courthouse. Mr. Ted Cushing would like Digital Media on the next agenda.

13. Public Comment: None.

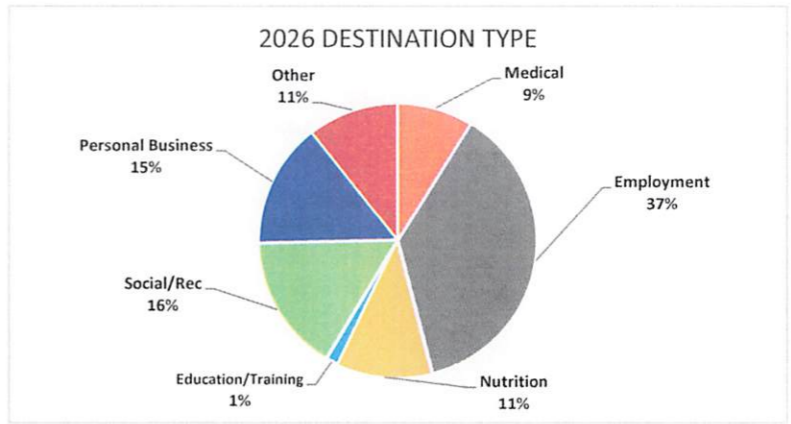
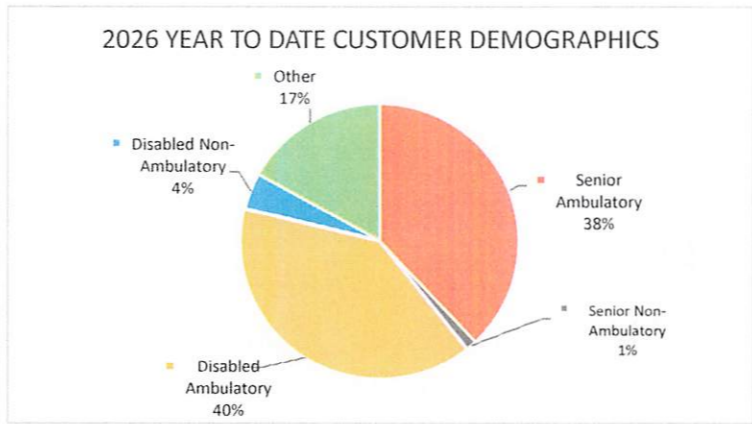
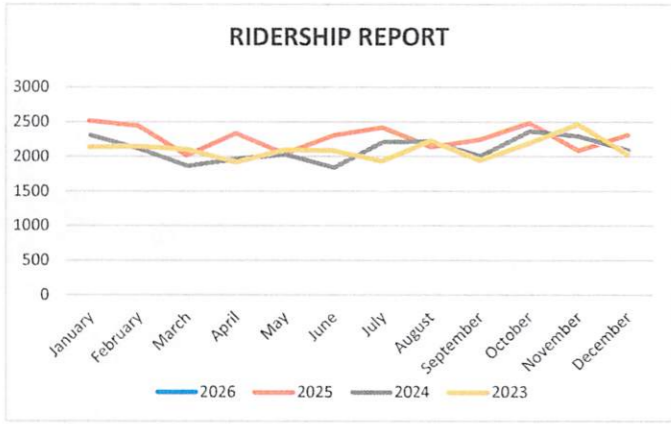
14. Adjournment: 9:17 a.m.

Committee Chairman

Committee Secretary

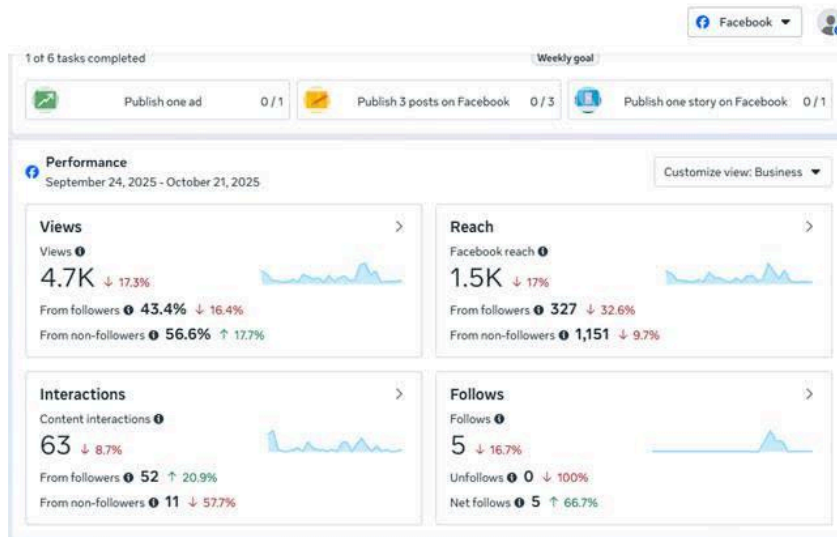
AGENDA

Oneida Vilas Transit Commission January 2026	Customer Demographics					Destination Type								
	Senior Ambulatory	Senior Non- Ambulatory	Disabled Ambulatory	Disabled Non - Ambulatory	Other	Total Passengers	Medical	Employment	Nutrition	Education/ Training	Social/Rec	Personal Business	Other	Total Purpose
On-Demand Rhinelander	348	4	134	46	12	544	81	78	75	10	46	123	131	544
On-Demand Eagle River	209	4	94	23	8	338	40	62	19	0	13	150	54	338
On-Demand Lakeland Oneida County	162	8	57	3	342	572	46	102	93	18	270	6	37	572
On-Demand Lakeland Vilas County	56	0	1	2	1	60	5	9	39	4	0	2	1	60
Whitetail Service Oneida County	9	0	11	2	2	24	3	0	0	0	8	10	3	24
Whitetail Service Vilas County	7	12	0	0	3	22	16	0	0	0	3	1	2	22
Moose Service Oneida County	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Moose Service Vilas County	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Silver Maple Service Oneida County	1	0	0	1	0	2	0	1	0	0	0	1	0	2
Spruce Service Vilas County	1	0	0	0	0	1	0	0	0	0	0	1	0	1
Eagle Eye Service Vilas County	31	0	21	0	0	52	0	0	16	0	8	26	2	52
Headwaters	0	0	539	16	0	555	0	555	0	0	0	0	0	555
TOTALS	824	28	857	93	368	2170	191	807	242	32	348	320	230	2170
Oneida County Total Q4														
Oneida County Total Q3														
Oneida County Total Q2														
Oneida County Total Q1	520	12	741	68	356	1697	130	736	168	28	324	140	171	1697
Vilas County Total Q4														
Vilas County Total Q3														
Vilas County Total Q2														
Vilas County Total Q1	304	16	116	25	12	473	61	71	74	4	24	180	59	473



Digital Media Consult: Social Media

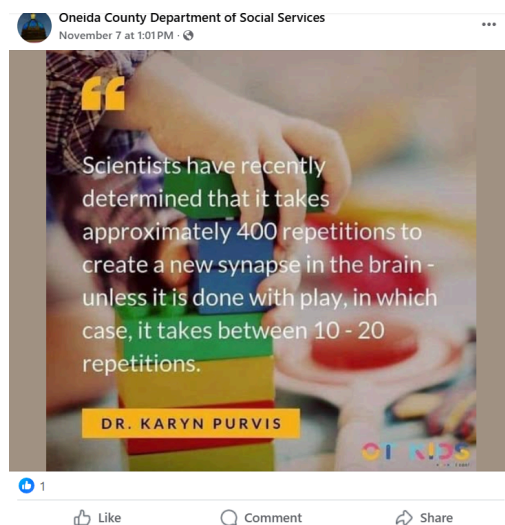
Below are a few recommendations for improving social media, based on your current posts and analytics. I'll break this into three areas: **Digital Engagement**, **Passive vs. Active Consumers**, and the **benefits of storytelling**. Strengthening these areas will help improve ADRC's search engine optimization (**SEO**), which means more people will see, share, and interact with your content.



Digital Engagement

The above Facebook analytics for the Aging and Disability Resource Center (October–November) show that your Facebook reach is strong, even with an older target audience. Total views reached 4.7K, but both views and reach dipped — views dropped 17.3% and reach by 17%. Even more important is the decline in engagement from followers, with follower reach falling 32.6%.

These numbers can mean a few things: posts may not be frequent enough, or people simply aren't being invited to interact. I'd like to focus on the second issue. Below are two recent posts from the Oneida County Department of Social Services that illustrate this perfectly:



Notice something important: the Thanksgiving post gives viewers a clear action step (RSVP) right in the image. Because of this, and because the event is popular, shares, likes, and views increased. There was a purpose for people to stop, read, and engage. In contrast, the second post has no action step or caption, and saw significantly lower engagement, including zero shares.

Passive vs. Active Consumers

On social media, very few people are “passive” consumers. They need something to react to as they scroll. Even something simple like “Comment on your favorite Thanksgiving dish!” on the Thanksgiving post would boost engagement even higher. It also gives organizers useful insights into what the community might want at the event!

Now, look at the scientific informational post. The caption is empty. Captions are essential to drive **SEO** within social platforms. Relevant keywords, hashtags, and even emojis help the algorithm understand who to show your content to. Without a caption, your posts don’t appear as easily in your followers’ feeds, and you lose visibility.

I really love the designs of your posts, but some information that’s packed into the graphic could also be moved into or repeated in the caption. That alone helps SEO tremendously. I’d also suggest using ChatGPT to help write or polish captions as needed.

Benefits of Storytelling

A couple of considerations for your posting schedule would be to increase both the volume and quality of posts, especially ones with storytelling or community spotlights, which reenergize your follower base that seems to be declining.

More frequent photos of people, services, and real stories act like glue; they help viewers relate. In communication, relatability is one of the most powerful persuasive tools you have for introducing new people to the ADRC’s services and mission.

Also, updating the Facebook page name to clearly reflect the ADRC would strengthen your storytelling efforts. When the page name aligns with your mission, people instantly connect your posts with who you are and what you offer.

Conclusion

Overall, the data shows strong potential for growth if you create more content designed to drive engagement. Even with your current posting habits, over half of your views (56.6%) and the majority of your reach (over 1,100 accounts) came from non-followers. That tells us your content is reaching new audiences; it just needs a better structure for interaction and visibility to maintain your core followers.

In summary, adding relevant captions to boost SEO, transforming passive viewers into active viewers, and incorporating more storytelling into your posting schedule will grow your social media presence. And as that presence grows, so does community awareness of who you are and the amazing work you do.

Digital Media Consult: Website

Where can I get involved?

Your website is very strong! Relevant links and navigation are pretty easy. However, there are a couple of things to note about internal communication that could be updated. There seems to be no simple way for recruiting or offering resources to new volunteers, especially with younger generations. Having a new page dedicated to those who want to get involved could be key in opening the ADRC's services to the community as a whole more, and possibly encourage more participation in services and areas where you are already in need of getting volunteers for.

Necessity for a Vision Statement

Additionally, there seems to be no vision statement on your website. Many communication theories, such as the transformational leadership theory, suggest that having a vision statement is a key factor in maintaining motivation, inspiring workers, and creating a dream for volunteers to cling to. Sample vision statements to put on your home page could be this: "A community where every older adult and person with a disability is supported, valued, and empowered to live with independence, dignity, and connection."

Obviously, that can be refined deeper, but you can already start to notice that it's a dream to have a community that supports and loves its elderly, a dream that volunteers can cling to.

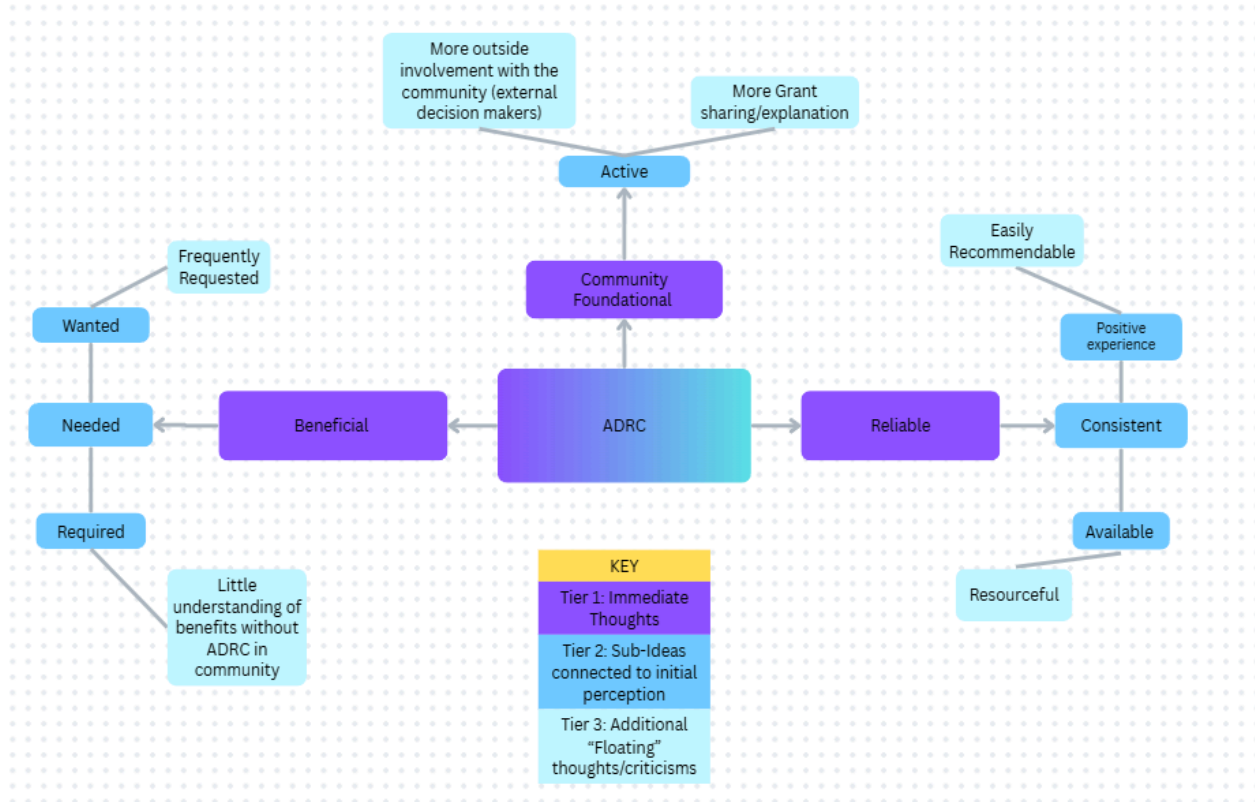
Power of Blogs

Your monthly newsletter is well done. It offers helpful information. But have you considered adding a blog to the website? I think short blogs written by the community and vetted by staff or authors within the ADRC could improve the relatability on the website, connect with the community more, and increase visibility with **SEO**. Example blogs could be "Understanding Dementia Care in Oneida County: 5 ways ADRC offers help," or even volunteer-related, such as "Volunteer Spotlight: How I help at the ADRC."

These short blogs could be put into a new section called "News and updates," Where you could also link your monthly newsletter to as well.

Associative Network Model

Here is the Associative Network Model I created based upon my interviews with the businesses! An associative network model, also known as the Semantic Memory Model, is simply the thoughts and connections around the ADRC, so you can target specific thoughts when tailoring your messages.



RESOLUTION # 80-2022

Resolution to accept Donation from the Eugene J. Step Revocable Living Trust U/T/D.

Resolution approved for presentation to the Oneida County Board by the Supervisors of the Aging and Disability Resource Center (ADRC) Committee

Resolved by the Board of Supervisors of Oneida County, Wisconsin:

WHEREAS, Wisconsin State Statues 59.52(19) requires that the County Board approves all donations to the county; and

WHEREAS, Oneida County Resolution #37-2019 adopted the Oneida County Acceptance of Monetary, Non-Monetary and In-Kind Donation Policy; and

WHEREAS, The ADRC was notified on July 12, 2022 that a special bequest of \$20,000 made to the ADRC was included in Mr. Eugene J. Step's trust; and

WHEREAS, The bequest did not provide for any specific use of funds provided; and

WHEREAS, The ADRC provides essential services to the adult, aging and disabled citizens of Oneida County and the donation would benefit the citizens of Oneida County; and

WHEREAS, The use of the funds will be reviewed and approved by the Oneida County ADRC Committee; and

THEREFORE, BE IT RESOLVED, by the Oneida County Board of Supervisors that Oneida County accepts the generous donation from the trust of Eugene J. Step; and

BE IT FURTHER RESOLVED, by the Oneida County Board of Supervisors that the Oneida County ADRC Committee will approve use of any and all funds provided through this donation.

Vote Required: Majority = 2/3 Majority = 3/4 Majority =

The County Board has the legal authority to adopt: Yes No as reviewed by the Corporation Counsel, _____, Date:

August 1, 2022

Approved for presentation to the County Board by the ADRC Committee this 27th day of July, 2022.

Consent Agenda Item: YES NO

Offered and passage moved by:

Jean Hawes

Linnæa Newman

Supervisor
Debra Condado

Supervisor
Ted Cushing

Supervisor
Shirley Fox

Supervisor
Nancy Walrus

Supervisor
Melanie Tralick
Rita Mahner

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_____ Ayes

_____ Nays

_____ Absent

_____ Abstain

_____ Adopted

by the County Board of Supervisors this _____ day _____, 2022.

_____ Defeated

Tracy Hartman, County Clerk

Scott Holewinski, County Board Chair

AGENDA

Proposal to Fund Social Events at ADRC

Management is proposing that the ADRC Committee allot approximately \$5,000 from the donation fund (which has a balance of \$28,266.30) to support an increase in monthly social events at the ADRC for the year 2026. Events would include larger outings that have been steered away from due to higher costs for transportation, supplies and/or speaker costs.

With the decrease in meals on Fridays, the ADRC began offering a “Fun Friday” meal/event to help bridge the gap in services. Costs related to this event has been covered through Social Isolation Committee funds, ADRC Fundraising account & participants recommended contributions.

Staff would like to host an additional event each month, funded through the donation fund, to offer another meal opportunity, education/activity and/or offsite daytrip.

The donation fund can be used at the discretion of the ADRC Committee per Resolution #80-2022 (attached) which states in part “The use of the funds will be reviewed and approved by the Oneida County ADRC Committee” and “BE IT FURTHER RESOLVED, by the Oneida County Board of Supervisors that the Oneida County ADRC Committee will approve use of any and all fund provided through this donation” (referencing the Eugene J. Step bequest).

December 2025 ADRC Walkin/Call Log

Date	Meal	Intake	ADRC	Walk Ins	Transport	Senior Center	Total
1/2/2026	10	8	13	1	2	13	47
1/5/2026	16	5	21	4	1	79	126
1/6/2026	12	4	23	1	2	36	78
1/7/2026	18	7	21	6	1	29	82
1/8/2026	8	9	21	6	0	36	80
1/9/2026	7	4	23	2	2	27	65
1/12/2026	14	7	19	6	4	62	112
1/13/2026	13	6	23	4	1	36	83
1/14/2026	9	3	15	2	1	46	76
1/15/2026	15	3	27	5	0	46	96
1/16/2026	10	7	17	2	0	32	68
1/19/2026	15	7	21	1	0	46	90
1/20/2026	10	4	19	2	0	54	89
1/21/2026	10	11	21	3	0	33	78
1/22/2026	15	6	20	0	0	22	63
1/23/2026	6	4	16	1	0	18	45
1/26/2026	18	14	20	1	2	66	121
1/27/2026	6	10	23	3	2	38	82
1/28/2026	13	3	24	0	3	65	108
1/29/2026	8	12	15	2	2	37	76
1/30/2026	6	4	22	3	2	46	83
Totals	239	138	424	55	25	867	1748
Average per Day	11.38	6.57	20.19	2.62	1.19	41.29	83.24

Signed In Visitors

Activities 368 Average per Day 17.52381

Congregate 146 Average per Day 6.952381

Total Average Agency Client Contacts per day 107.7143

2026 ADULTS AND ELDERS REFERRALS

Month	APS 59 and under	APS 60 and over	Guardianship Only	Guardianship Protective Placement	Adult Welfare Concern	Screen Out Adult Welfare Concerns	Emergency Protective Placements	Chapter 51 Converts to Chapter 55	2026 Monthly Totals	2025 Monthly Totals
January	1	4	1	1	6	6	0	1	20	10
February										11
March										11
April										18
May										19
June										13
July										14
August										12
September										21
October										12
November										18
December										20
Totals	1	4	1	1	6	6	0	1	20	179

Copies to: APS Supervisor, Director, I-Team Coordinator, Finance Tech, Deputy Director



Agency Updates

Vacancy and Recruitment Update

Positions filled in December/January

Position	Name	Start Date	Location
Mental Health Tech	Pam Terzinski	12/15/25	Timber
BH Crisis Service and Jail Crisis Facilitator	Sara Barnekow	01/26/25	Timber/Oneida County Jail

In Process:

Position	Status	Location
Economic Support	Interviews 1/19/26	CH

Program Updates

Child Support Program Performance

Each year, child support agencies have four performance-based goals. Meeting these goals helps maximize federal program funding. The federal fiscal year runs from October 1 through September 30.

The four areas that are measured are:

- Establishing court orders
- Establishing paternity
- Collecting current child support
- Collecting past-due child support

For fiscal year 2025, the Oneida County Child Support Agency met or exceeded federal goals in three out of the four areas. The agency:

- Established court orders in 92.54% of cases
- Established paternity in 105.78% of cases
- Collected current child support at a rate of 80.26%
- Collected past due support in 77.81% of cases

This is the first time in the agency’s history that it exceeded 80% for current child support collections, making it the highest current support collection rate ever achieved! During that time, the Oneida County Child Support Agency Collected over \$4.3 million in support for our families.

Child Protection

A team of Child Protection workers are participating in the First Placement Project a statewide effort to explore child welfare practices aimed at increasing initial placement with relatives and like-kin when children enter out-of-home care. Workers met in 2025 to develop plans and implementation will be in 2026.

Appointment Reminder Software

We launched Curogram a text based communication platform in December. It is designed to reduce phone calls, no-shows, and staffing costs. It is already assisting with our no shows and making more seamless communication with clients. It is being piloted with the outpatient clinic and hope it can be used agency wide.

Emergency Service Update

The Emergency Services Department worked with Woodruff Police Department to have a Crisis screener stationed at the Woodruff Police Department building two days per week. This will improve response time and outreach to this area of the county. This began in January of this month.

Christmas Program Sponsors

2025 CHRISTMAS DONATIONS	# FAMILIES	#CHILDREN/ ADULTS
ASSOCIATED BANK	2	10
BETTIE JO INGMAN-SNYDER	2	2
BREANNA MAGALLONES	1	2
ECONOMIC SUPPORT	2	2
INCREDIBLE BANK MINOCQUA	21	39
KINDNESS FOR KIDS/RIPCO	61	149
NATIVITY	14	29
NICOLET STAFFING	1	2
NORTHLAND CPA's	2	6
PAM ZACHARIAS	1	1
PEPSICO	2	4
PRINT PACK	10	20
RHINELANDER AUTO GROUP	2	6
RHINELANDER ROTARY	8	20
SEVENTH DAY ADVENTIST - GIFT CARDS	16	30
TOTALS	145	322

In addition to the above sponsors:

- Hodag 10's/L & M donated toys to be used for our Christmas Program. This will be an on-going donation to be used to benefit our community.
- Every year we receive a donation of dolls that are given out to families. This donor also provides homemade clothes for the dolls.
- Sara Jewel/Sammy Jr's Fundraiser donated \$1300 this year for our Christmas Program.
- Seventh Day Adventist Thrift Store donated \$3000 this year for our Christmas Program.
 - The money donations from Sara Jewel/Sammy Jr's Fundraiser and Seventh Day Adventist Thrift Store was used to purchase gift cards in varying amounts from Walmart, Kohl's, L & M, TJ Max, Aldi's, Blaine's Farm & Fleet, Kwik Trip and Hobby Lobby that were given to families/individuals.



Coffee & Movie Night

ROUMAN CINEMA

WEDNESDAY, JANUARY 28TH

Come join the

* Oneida County Peer Recovery Support Team *

* Movie details coming soon! *

Coffee starts 5:00pm

Movie to follow

Must RSVP

Call or text Ashley to RSVP 715-493-1572



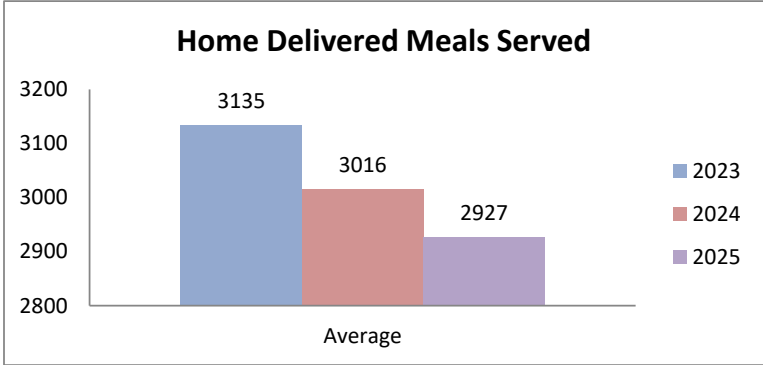
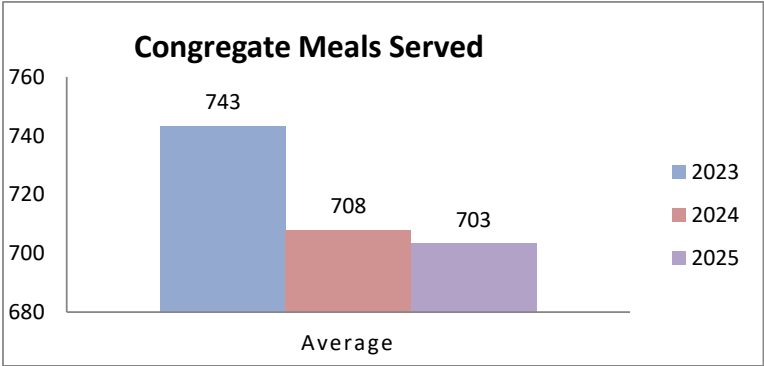
**ADRC
2023-2025**

Congregate Meals Served

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Average
2023	714	691	878	716	864	803	675	848	674	752	777	526	743
2024	713	696	677	738	751	694	772	746	644	762	735	566	708
2025	635	666	670	718	785	733	813	757	791	737	558	576	703

Home Delivered Meals Served

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Average
2023	3144	3142	3640	3014	3318	3346	2940	3286	2850	3078	3011	2845	3135
2024	3277	3247	2903	3052	3201	2866	3033	3153	2964	3245	2714	2541	3016
2025	2603	2687	2440	2964	2966	3133	3235	3129	3072	3306	2743	2849	2927



ADRC 2023-2025

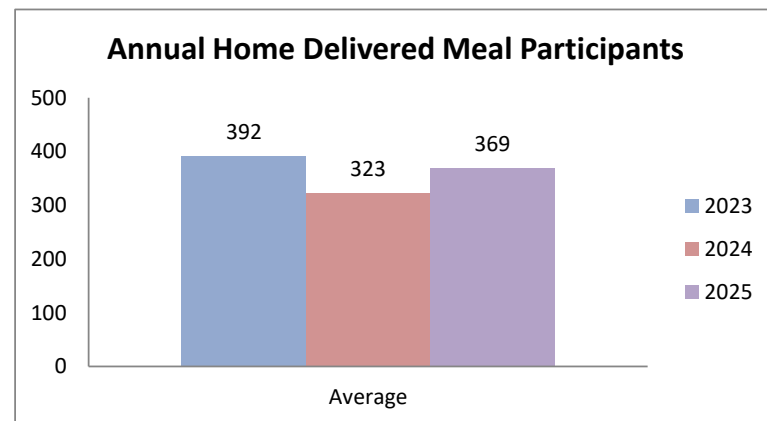
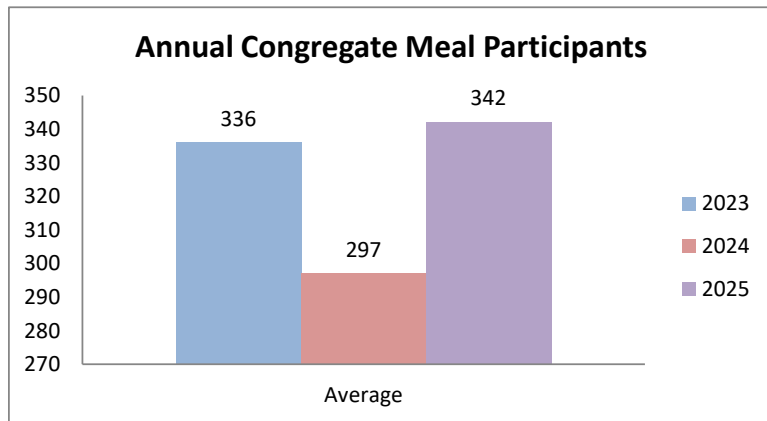
Annual Congregate Meal Participants

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
2023													336
2024	150	33	25	18	17	17	20	13	4	*	*	*	297
2025	150	37	36	19	27	18	12	11	9	11	11	1	342

Annual Home Delivered Meal Participants

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
2023													392
2024	199	17	13	17	16	12	15	20	14	*	*	*	323
2025	185	18	15	18	14	17	21	16	21	19	15	10	369

*This data is not available due to the State's system change from SAMS to PeerPlace



**ADRC
2023-2025**

Average Congregate Meal Contributions

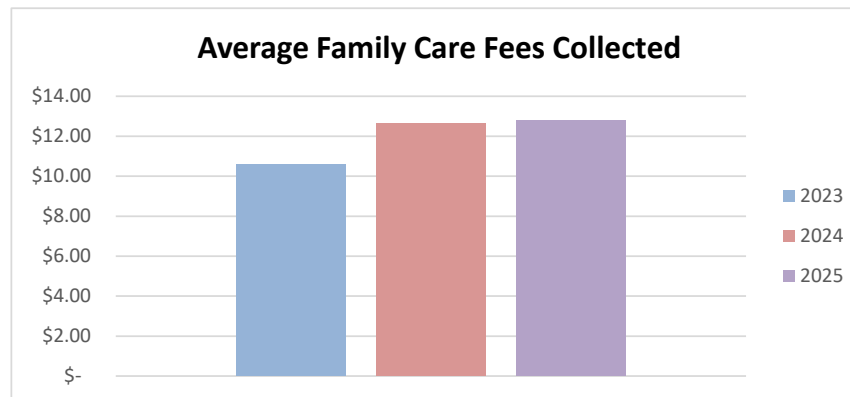
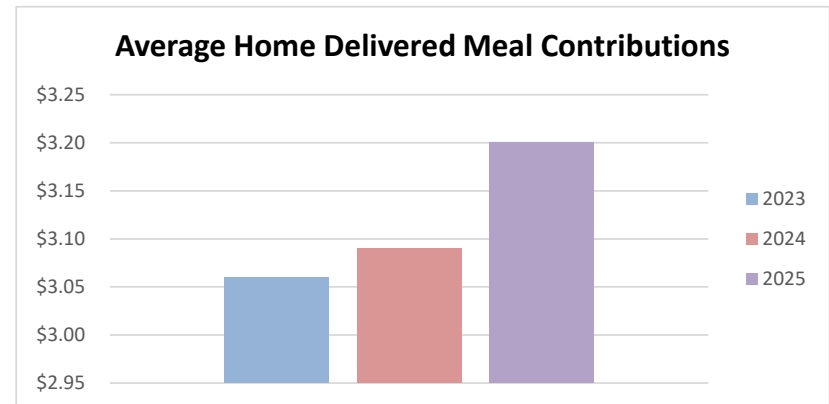
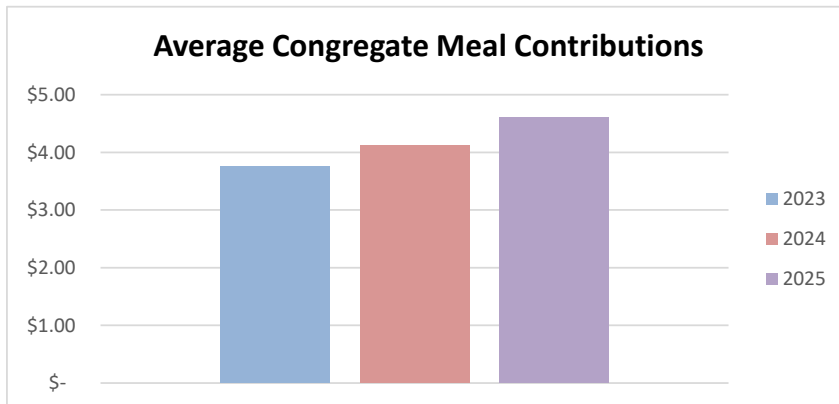
2023	\$ 3.76
2024	\$ 4.12
2025	\$ 4.60

Average Home Delivered Meal Contributions

2023	\$ 3.06
2024	\$ 3.09
2025	\$ 3.20

Average Family Care Fees Collected

2023	\$ 10.59
2024	\$ 12.66
2025	\$ 12.77



*Numbers unavailable at this time

ADRC 2023-2025

Completed Functional Screens

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Average
2023	4	6	8	7	13	9	12	9	9	10	11	17	10
2024	4	13	13	12	31	11	11	12	18	15	8	7	13
2025	4	11	16	8	8	12	13	6	9	10	11	13	10

